

Please note: Rings that are engraved, worn, scratched or scuffed can not be returned



Ring Exchange & Return Form

If you ordered a ring that doesn't fit, is defective, or would prefer a different style, simply follow the instructions below. Once we receive your return, we will process your exchange as quickly as possible.

1

- Write the name on the order and the shipping or order number from your packing slip or email receipt.

First and Last Name: _____

Shipping / Order Number: _____

2

- Return / exchange information:

Ring / Size	Size Exchange / Refund / Style Exchange	New Ring / New Size

Refunds will be issued to the card / PayPal account on the **original order**.
Refunds cannot be issued for orders **older than 60 days**.

3

- Ship return to the original address? Yes No

If no, write address here:

Exchanges are sent via US Mail (5-10 days), unless otherwise indicated below.

Priority - \$6.95 (3-5 days)

Expedited - \$18.95 (2-3 days)

**Card / PayPal on original order will be charged.*

4

Using **correct postage**, send this form with your ring(s) in a **padded envelope** to:
CTR Ring Store - Returns 31 N 1330 W, Orem UT 84057.

To save on postage, please do not send rings back in a ring box

If you have additional requests, questions, or need help with this form,
please contact us at: 877-200-2715